

The Duke of Edinburgh's International Award Foundation (IAF)

About us:

The Duke of Edinburgh's International Award Foundation (the Foundation)

A registered company limited by guarantee (Company No. 3666389)

Registered Charity No. 1072453 (England & Wales)

Registered office: Award House, 7-11 St Matthew Street, London SW1P 2JT

VAT no.: 162 1122 58

Any Contract (as defined below) you make with and any donations you make to The Duke of Edinburgh's International Award Foundation via the Website will be between you and The Duke of Edinburgh's International Award Foundation.

Online terms and conditions of supply:

These terms and conditions set out on what basis we sell any of the products (“**Products**”) listed on this website (the “**Website**”) to you.

(“**Products**”) include both physical goods and services and attendance at events.

These terms and conditions will apply to any contract between us for the sale of Products to you (a “**Contract**”). Please ensure you read these terms and conditions carefully and make sure that you understand them before ordering any Product from the Website. Please note that before placing an order you will be asked to agree to these terms and conditions.

Please tick the box marked “I Accept” on the checkout page if you accept them. If you refuse to accept these terms and conditions, you will not be able to order any Products from the Website.

You should print a copy of these terms and conditions or save them to your computer for future reference.

We amend these terms and conditions from time to time as set out in paragraph 6 below. Every time you wish to order Products, please check these terms and conditions as the terms and conditions displayed as at the time of your order will apply to that order. These terms and conditions were most recently updated on 7th March 2014.

These terms and conditions and any Contract between us will only be in the English language.

To contact us, please see our Contact Us page at <http://www.intaward.org/contact-us>.

Terms and Conditions

1. The Products

We will take all reasonable care to ensure that all details, images, descriptions and prices of the Products are accurate and correct at the time of their entry and upload onto the Website. We reserve the right to refuse orders where information has been uploaded to the Website incorrectly, including prices and product descriptions.

2. Availability

All Products displayed on the Website are subject to availability. We will inform you by email as soon as possible if the Product you have ordered is unavailable and we will not process your order if made.

3. Use of the Website

Your use of the Website is governed by the [Website terms and conditions](#). Please take time to read these as they contain important terms which apply to you.

4. Personal Information

We use your personal information in accordance with our [Privacy Policy](#). Please take time to read this as it contains important terms which apply to you.

5. The Contract between you and The Duke of Edinburgh's International Award Foundation

The technical steps required to create the contract between you and us are as follows:

- You place the order on the Website for the Products you wish to obtain by pressing the confirm order button at the end of the process. You will be guided through the process of placing an order by a series of simple instructions on the Website. The submission of an order is your offer to buy the Products. You will have the opportunity to check and amend any errors before submitting your order to us.

We will send to you a timed and dated acknowledgement email detailing the Products you have ordered. Please note this is not an order confirmation or order acceptance from us.

- Unless we notify you that we cannot accept your order, our acceptance of your order to us will take place when we confirm to you the availability of the Products and we have received payment in full from you. At this point a contract will be formed between us and we will be under a legal obligation to supply the Products to you.

Non-acceptance of an order may be as a result of one or more of the following:

- The Products you ordered being either no longer available. In this case please choose an alternative item or try again in a few weeks
- Our inability to obtain authorisation for your payment
- The identification of a pricing or product description error
- Your failure to meet the eligibility to order criteria set out in this Contract.

If an order is not accepted you will be notified by email. If the Products you have chosen are not available, we will not substitute it with other Products, but recommend instead that you choose an alternative or try again in a few weeks.

All prices on this Website are in £Sterling and may change at any time. All prices are shown inclusive of VAT at the current rate, where relevant. The price you will pay is the price shown at the time of your order, unless we inform you of a pricing error. In the case of a pricing error your contract will be cancelled and we will not process your order, but will endeavour to inform you as soon as we can. Offers or discounts may be withdrawn by us at any time.

6. Variation

We may revise these terms and conditions if there are any changes to how we may accept payment from you or any changes to relevant laws and regulatory requirements. The terms and conditions displayed on the Website at the time of your order will be those which apply to the Contract between you and us.

7. On-line Transactions

All event registrations and orders for goods or services are subject to availability and The Duke of Edinburgh's International Award Foundation reserves the right to refuse to accept any registration and to refuse to supply any goods or services to any individual.

8. Payment

You can pay for Products using a debit or credit card.

9. Donations

Donations you make will be paid directly to the The Duke of Edinburgh's International Award Foundation.

Refunds are at the discretion of The Duke of Edinburgh's International Award Foundation.

10. Event Cancellation

a. Cancellation of an event by The Duke of Edinburgh's International Award Foundation

The Duke of Edinburgh's International Award Foundation reserves the right to cancel any event or any associated function. In the event of such a cancellation, the Foundation will refund any monies paid, direct to the purchaser, upon proof of purchase.

The Duke of Edinburgh's International Award Foundation expressly excludes any liability for any direct or indirect losses or damages howsoever arising as a result of such cancellation and will not, for example, be responsible for any travel or accommodation costs incurred.

In the event of cancellation, the Foundation will use reasonable endeavours to alert those who have booked to attend an event or purchased tickets and details of any cancellation will be posted on the Foundation website: <http://www.intaward.org/>

Attendees are responsible for checking this information prior to the event.

b. Cancellation by those booked to attend an event

Cancellation of attendance by individuals or groups, must be given in writing and received by the Foundation (via fax at + 44 (0)20 7222 4141 or via email at info@intaward.org) at least 21 days prior to the event in order to be entitled to receive a refund. Those who fail to attend or cancel their attendance within 21 days of the event, for whatever reason, will not receive a refund.

All event bookings must be paid for in advance in order to secure attendance.

If attendance is cancelled, we require 21 days notice. If payment has been received, we will issue a full refund as long as the required notice has been given.

If cancellation is received within 21 days of the event taking place, the booking stands and payment is due. If payment has already been received it will not be refunded. If the attendee provides a substitute, this can be affected at no extra charge.

11. Jurisdiction and applicable law

These terms and conditions of supply shall be governed by the laws of England and Wales and shall be subject to the exclusive jurisdiction of the courts of England and Wales.